



# CHRISTMAS NEWS BULLETIN

From Roger Barrow, President.

## Looking back at 2025

As the year draws to a close, we can reflect with some satisfaction on what we've achieved.

### New Club Committee

With a new Club Committee, this has enabled the club to work alongside the Development Owners' Association. Keith Lear, who is a club owner on the committee, is also Escritura rep, so will be able ensure Escritura owners are represented in any decisions affecting the whole resort.

### Rental Success

Rentals have played a vital role in maintaining our financial stability, especially as we handle challenges like unpaid maintenance fees and abandoned weeks. Our rental program has been remarkably successful, with occupancy, rentals, and owner participation reaching nearly 100% most weeks. Without rental income we would be in dire straits.

### Refurbishment continues

The refurbishment of villas has progressed steadily, funded through rental income and withdrawals from the sinking fund as approved at the previous Annual General Meeting. Several owners have shared their delight upon arrival to find their villa has been renovated.

### Photo Competition

We had another fantastic photo competition this year and were thrilled to receive so many wonderful entries. Congratulations to our two winners. We truly appreciate everyone who took the time to share their beautiful moments.

Looking ahead, we're excited to announce that we'll hold another competition next spring. So, don't forget to bring your cameras along on your next visit! You can share your entries with us on Facebook or by emailing them directly to me. Just a quick note: photos should be in landscape format, please. We can't wait to see the amazing memories you'll capture!





## Maintenance Fees January to December 2026

WimPen is suggesting a 5% increase in fees for 2026. Although this is a bit above the current inflation rate, it's necessary to help us keep up with rising costs. A significant part of this comes from a 7% salary increase agreed upon in the Hospitality Sector Collective Agreement, along with ongoing staff absences that impact our wage expenses. Since our employees receive full pay during sick leave, while only a portion is reimbursed by Social Security.

This proposed increase also helps us cover legal fees, which last year were over **€99,000** due to litigation initiated by the former Club chairman and committee. This year, those fees are likely to be more. This is your money which the Community is obliged to pay.

On top of that, we need to invest in updating some of our older equipment, continue refurbishing villas, and maintain all the common areas. Thankfully, our strong rental program significantly helps offset many of these maintenance and refurbishment costs. Without this added income, the necessary fees would be much higher for everyone.

Our goal with this budget is to maintain the high quality and standards you expect at the resort, while also avoiding even larger fee increases down the road. We truly appreciate your understanding and ongoing support as we work together to keep our community thriving.

The fees for 2026 are:

**Studio 294.00€ | One Bed 354.50€ | Two Bed 413.00€**

This will take effect from January, but subject to owners' approval at the next AGM

## New Look WimPen Invoice

WimPen has recently upgraded its financial systems and has requested that I apologise for any temporary issues with their website. The Web Company responsible for the website are working to resolve the problems. As part of this update, WimPen has introduced new invoice design, which has led to some questions:

**How can I tell if this invoice is genuine and not from the former committee?** - The invoice features the official 'Managed by WimPen' logo.

**What is IGIC?** - IGIC is a tax like VAT.

**Why is IGIC (tax) now shown separately?** - While this tax has always been included in your total payment, current regulations require it to also be displayed as a separate item.

The screenshot shows a WimPen invoice with the following details and annotations:

- Managed by:** WimPen Leisure Management by ONA. Annotation: "WimPen Logo reassurance this is genuine invoice".
- Invoice No.:** 70003083
- Document Date:** 17 de November de 2025
- Customer:** ROGER BARROW, C.P. Claveles C/ANDORRA, 2, 38650 Playa de los cristianos, España. CIF: H38392122
- Description:** T123054-Maintenance V. Annotation: "Villa, week and date".
- QR Code:** Annotation: "QR Code will take you to Wimpen.net The easiest place to pay".
- Payment Summary:**

|                         |               |
|-------------------------|---------------|
|                         | 354,50        |
| IGIC                    | 23,19         |
| <b>Total Excl. IGIC</b> | <b>331,31</b> |
| <b>Total</b>            | <b>354,50</b> |

 Annotation: "Total to pay Includes IGIC(tax)".
- Payment Methods:**
  - By Visa, Mastercard or Eurocard through our secure website <http://www.wimpen.net>. If you have forgotten your password, please contact our Head Office or email to [owner:wimpen@onahotels.com](mailto:owner:wimpen@onahotels.com)
  - By bank transfer, the bank details for Los Claveles are as follows:
- Bank Details:**
  - CAIXABANK** (User Web ID)
  - IBAN:** ES2221009546732200124548
  - SWIFT Code:** CAIXESBBXXX



## 2026 is a 53-week year

A normal year consists of 52 weeks and 1 day. Because of this, an extra week must be added every few years to keep schedules on track.

**The year 2026 will have 53 weeks**, which means there will be a three-week maintenance break. As a result, the weeks following the May closedown will shift forward, so it's essential for owners to double-check their dates. In the past, some owners have arrived a week early.

| 2026                         |           |                         |           |                              |           | 2027 |           |                              |           |                              |           |
|------------------------------|-----------|-------------------------|-----------|------------------------------|-----------|------|-----------|------------------------------|-----------|------------------------------|-----------|
| WEEK                         | DATE      | WEEK                    | WEEK      | DATE                         | WEEK      | DATE | WEEK      | WEEK                         | DATE      |                              |           |
|                              |           | 53                      | 24-Apr-26 | 35                           | 28-Aug-26 |      |           | 35                           | 27-Aug-27 |                              |           |
| 1                            | 26-Dec-25 | 18                      | 01-May-26 | 36                           | 04-Sep-26 | 1    | 01-Jan-27 | 18                           | 30-Apr-27 | 36                           | 03-Sep-27 |
| 2                            | 02-Jan-26 | 19                      | 08-May-26 | 37                           | 11-Sep-26 | 2    | 08-Jan-27 | 19                           | 07-May-27 | 37                           | 10-Sep-27 |
| 3                            | 09-Jan-26 | 20                      | 15-May-26 | 38                           | 18-Sep-26 | 3    | 15-Jan-27 | 20                           | 14-May-27 | 38                           | 17-Sep-27 |
| 4                            | 16-Jan-26 | 21                      | 22-May-26 | 39                           | 25-Sep-26 | 4    | 22-Jan-27 | 21                           | 21-May-27 | 39                           | 24-Sep-27 |
| 5                            | 23-Jan-26 | 22                      | 29-May-26 | 40                           | 02-Oct-26 | 5    | 29-Jan-27 | 22                           | 28-May-27 | 40                           | 01-Oct-27 |
| 6                            | 30-Jan-26 | 23                      | 05-Jun-26 | 41                           | 09-Oct-26 | 6    | 05-Feb-27 | 23                           | 04-Jun-27 | 41                           | 08-Oct-27 |
| 7                            | 06-Feb-26 | 24                      | 12-Jun-26 | 42                           | 16-Oct-26 | 7    | 12-Feb-27 | 24                           | 11-Jun-27 | 42                           | 15-Oct-27 |
| 8                            | 13-Feb-26 | 25                      | 19-Jun-26 | 43                           | 23-Oct-26 | 8    | 19-Feb-27 | 25                           | 18-Jun-27 | 43                           | 22-Oct-27 |
| 9                            | 20-Feb-26 | 26                      | 26-Jun-26 | 44                           | 30-Oct-26 | 9    | 26-Feb-27 | 26                           | 25-Jun-27 | 44                           | 29-Oct-27 |
| 10                           | 27-Feb-26 | 27                      | 03-Jul-26 | 45                           | 06-Nov-26 | 10   | 05-Mar-27 | 27                           | 02-Jul-27 | 45                           | 05-Nov-27 |
| 11                           | 06-Mar-26 | 28                      | 10-Jul-26 | 46                           | 13-Nov-26 | 11   | 12-Mar-27 | 28                           | 09-Jul-27 | 46                           | 12-Nov-27 |
| 12                           | 13-Mar-26 | 29                      | 17-Jul-26 | 47                           | 20-Nov-26 | 12   | 19-Mar-27 | 29                           | 16-Jul-27 | 47                           | 19-Nov-27 |
| 13                           | 20-Mar-26 | 30                      | 24-Jul-26 | 48                           | 27-Nov-26 | 13   | 26-Mar-27 | 30                           | 23-Jul-27 | 48                           | 26-Nov-27 |
| 14                           | 27-Mar-26 | 31                      | 31-Jul-26 | 49                           | 04-Dec-26 | 14   | 02-Apr-27 | 31                           | 30-Jul-27 | 49                           | 03-Dec-27 |
| 15                           | 03-Apr-26 | 32                      | 07-Aug-26 | 50                           | 11-Dec-26 | 15   | 09-Apr-27 | 32                           | 06-Aug-27 | 50                           | 10-Dec-27 |
| 16                           | 10-Apr-26 | 33                      | 14-Aug-26 | 51                           | 18-Dec-26 | 16   | 16-Apr-27 | 33                           | 13-Aug-27 | 51                           | 17-Dec-27 |
| 17                           | 17-Apr-26 | 34                      | 21-Aug-26 | 52                           | 25-Dec-26 | 17   | 23-Apr-27 | 34                           | 20-Aug-27 | 52                           | 24-Dec-27 |
| wk 18 closed for maintenance |           | extra week 53 closedown |           | wk 19 closed for maintenance |           |      |           | wk 18 closed for maintenance |           | wk 19 closed for maintenance |           |

## Rentals during Closedown

Rental opportunities will be available during the annual close-down period from 24 April 2026 to 15 May 2026. Reservations can be made via WimPen's website at [wimpen.net](http://wimpen.net) or by emailing [reservations.wimpen@onahotels.com](mailto:reservations.wimpen@onahotels.com).

If you do not require your usual weeks, you may also let them through [wimpen.net](http://wimpen.net) or by contacting Judith Hague at [owner.wimpen@onahotels.com](mailto:owner.wimpen@onahotels.com).



## Legal Matters

There is little to report currently. A recent communication from the former Chairman was, as on previous occasions, not entirely accurate. He continues to overlook the fact that at last year's Special General Meeting he and his former committee were removed from office and no longer have any authority over Los Claveles affairs.

Hutchinsons have confirmed their agreement to continue serving as our Trustees, following the positive outcome in the recent legal challenge initiated by the previous committee.

Although there have been additional threats of potential legal action against WimPen and me, which, should these threats go ahead, will of course add to the Community's legal costs which are already very substantial.

## Don't rent, buy an extra week and save money

If you love spending time at Los Claveles, why not consider treating yourself to an extra week or two? While many owners do rent additional weeks from time to time, it can get a bit pricey, rental fees are usually higher than maintenance fees even with the owners' discount.

Buying an extra week is a much better deal! Even if you can't make it every year, our popular rental program gives you the chance to let your week and cover your costs, you might even end up making a little profit.

If you're interested, here's a list of weeks currently available for resale. Feel free to reach out to Nichola at WimPen for more information: [nichola.daffern@onahotels.com](mailto:nichola.daffern@onahotels.com). We'd love to help you make the most of your time at Los Claveles!

## Los Claveles Resale List

|  |         |                   |                |        |
|---|---------|-------------------|----------------|--------|
| VILLA NO  | WEEK NO | COMMENTS          | PRICE IN EUROS | BEDS   |
| 86  | 1       |                   | 3.248 €        | Studio |
| 8   | 16      |                   | 3.000 €        | 2      |
| 3   | 20      |                   | 1.740 €        | 1      |
| 77  | 20      |                   | 1.044 €        | 1      |
| 43  | 22      |                   | 2.000 €        | 1      |
| 50  | 26      |                   | 3.000 €        | 2      |
| 2   | 27      |                   | 1.200 €        | 1      |
| 69  | 29      |                   | 1.500 €        | 1      |
| 58  | 34      |                   | 1.200 €        | 1      |
| 52  | 35      |                   | 3.000 €        | 2      |
| 46  | 36      |                   | 3.000 €        | 2      |
| 72  | 36      |                   | 1.000 €        | 1      |
| 78  | 36      |                   | 1.250 €        | 2      |
| 47  | 38      |                   | 3.000 €        | 2      |
| 6   | 45, 46  | Per Week          | 3.000 €        | 2      |
| 35  | 50      |                   | 2.552 €        | 1      |
| 66  | 52, 1   | For the fortnight | 2.400 €        | 1      |



## News from Bar Claveles

If you're looking for good times and great company, Bar Claveles is the place to be! Our bar and restaurant are getting more popular every week, and we love welcoming both old and new faces. This December, Stacey has put together a fabulous Turkey & Tinsel pre-order Christmas menu, available Monday to Friday alongside all your usual favourites in the evening. For Christmas Day, see the special menu below, Stacey is taking bookings now but be quick as spaces are going fast! To make the day even more memorable, Sean King will be entertaining guests in the top restaurant during the afternoon.

New Year's Eve promises to be a night to remember, with Luke Towler performing and a brilliant Elton John Tribute party. There's entertainment every single night, so you'll never be short of things to do! Fancy a tipples? Pop over to the middle terrace bar for happy hour on selected drinks from 9pm to 10pm, or the pool bar's much-loved happy hour for cocktails and beer from 4pm to 5pm.

## Pre-Christmas Turkey & Tinsel Festive Menu

If you're not able to join us for Christmas Day lunch, don't worry, Stacey has you covered with our Turkey & Tinsel festive menu, served as a pre-order special throughout December. You can enjoy this treat Monday to Friday from 6pm to 10pm, all alongside our normal evening menu.

**The Restaurant**  
AT LOS CLAVELES

### Christmas Lunch Menu

*Complimentary glass of Cava upon arrival*

**Meze Grazing**  
Mediterranean Prawn Skewers  
Home Made Pate with Red Onion Marmalade  
Parma Ham and Melon  
Spanish Tortilla  
Mediterranean Cheese Skewers

**Main Dishes**  
*Choose From :*

Succulent Carved Roast Turkey with Sage Stuffing  
Prime Roast Beef  
Both served with Pigs in Blankets, Roasted and Creamed Potatoes, selection of traditional vegetables and gravy

*Vegetarian option also available - please ask our team for details*

**Dessert**  
*Choose From :*

Spiced Apple Crumble and Custard  
Luxury Christmas Pudding with Brandy Sauce  
Sticky Toffee Pudding and Ice Cream

€68.50 per person  
Advance bookings only.  
(€20.00 deposit required at time of booking)

**Los Claveles**

### TURKEY & TINSEL FESTIVE MENU

@ THE RESTAURANT

**STARTERS**

BREADED CAMEBERT & BLUEBERRY COMPOTE €8.50  
TEMPURA PRAWNS & SWEET CHILLI DRIZZLE €10.00  
CHARCUTERIE BOARD (TO SHARE) €16.95

**MAINS**

**TURKEY ROULADE DUXELLE**  
TURKEY WITH A LINCOLNSHIRE SAUSAGE, SAGE & ONION STUFFING WRAPPED IN BACON, PARMENTIER POTATOES WITH A SELECTION OF 3 VEGETABLES & GRAVY €15,95

**SALMON**  
SALMON IN A HONEY & MUSTARD SAUCE, CREAMY MASH & WHITE ASPARAGUS €17,00

**VEGETARIAN LEBANESE**  
VEGETABLE LEBANESE SERVED WITH TABBOULEH €12.50

**DESSERTS**

BAILEYS CHEESECAKE €7.50  
APPLE & CINNAMON CRUMBLE TART €6.00  
SERVED WITH ICE-CREAM, CUSTARD OR SQUIRY CREAM TRIO OF ICE CREAM €6

Please Note:- this is a Pre-order Festive menu Served throughout December Monday to Friday Not Including Christmas Day or NYE.  
See Stacey Or Pete To Make Your Reservation & Pre Order at the pool bar or call/WhatsApp 0034 659 04 30 64



## Message from Stacey

We would like to wish all Los Claveles Owners, Friends & Family a very Merry Christmas & A Happy & Healthy New Year. Thank you for your continued support to the bar we really appreciate you all. Pete, all the team & I, look forward to all those lucky enough to spend this Christmas with us, let's eat, drink & be merry!

Lots of love

Stacey x



## Useful contacts



**Roger Barrow.**  
President DOA and Club Chairman  
Email: [rogerbarrow@losclaveles.eu](mailto:rogerbarrow@losclaveles.eu)  
Tel: +44 796 222 4554



**Club Committee member and Escritura Owners' Representative**  
Keith Lear  
Email: [escritura.rep@losclaveles.eu](mailto:escritura.rep@losclaveles.eu)



**Club Committee member**  
Marilyn Fry.  
[frymarilyn@icloud.com](mailto:frymarilyn@icloud.com)



**Los Claveles Resort Manager.**  
Digna Diaz - Manager.  
[direccion.claveles@onahotels.com](mailto:direccion.claveles@onahotels.com)

### **Los Claveles Reception.**

[claveles@onahotels.com](mailto:claveles@onahotels.com)  
0034 922 794 864

### **WimPen Leisure Management S.A.**

Calle Los Angeles S/N Planta Baja  
Beverly Hills Heights Los Cristianos  
38650 Arona  
S.C. Tenerife / España  
[recepcion.claveles@onahotels.com](mailto:recepcion.claveles@onahotels.com)

### **Customer Service**

Judith Hague  
[owner.wimpen@onahotels.com](mailto:owner.wimpen@onahotels.com)

### **WimPen Administration.**

Montse Navarro  
[montse.navarro@onahotels.com](mailto:montse.navarro@onahotels.com)

### **Rental Enquiries**

[reservations.wimpen@onahotels.com](mailto:reservations.wimpen@onahotels.com)  
0034 922 741 415 option 1

### **Sales**

Nichola Daffern  
[nichola.daffern@onahotels.com](mailto:nichola.daffern@onahotels.com)

## Stay in the know

You can keep up to date with all things Los Claveles on our Community Facebook Group. You can join here where you will receive a warm welcome:

[Los Claveles Community of Owners](https://www.facebook.com/groups/LosClavelesDOA/) | [www.facebook.com/groups/LosClavelesDOA/](https://www.facebook.com/groups/LosClavelesDOA/). We also regularly publish information on our website [www.losclaveles.eu](http://www.losclaveles.eu).

## Merry Christmas and Thank you

On behalf of the committee and myself, I want to wish every one of you a wonderful Christmas and a fantastic New Year! Thank you so much, your incredible support has truly made all our work possible.

Remember, we are always here if you need anything or just want some advice. Don't hesitate to reach out to us anytime.

Warmest wishes and happy holidays for 2026!

Roger Barrow, President/Chairman, Los Claveles Community and Club  
[rogerbarrow@losclaveles.eu](mailto:rogerbarrow@losclaveles.eu) | 0796 222 4554