



Los Claveles Community

# Newsletter

May 2026

## From the President

Welcome to our first combined newsletter for the Development Owners' Association, Club Los Claveles and Escritura Timeshare Community under the umbrella of the Community of Owners.

We now have a new committee, which replaced the former Chairman and Committee at our Special General Meeting in November 2024. I was elected to the Committee with a majority of votes in favour. The new committee elected me as Club Committee which I have now combined with my role as President of the Development Owners' Association.



### The Dispute

The dispute within the Club has been going on for 11 years, and it really is time to bring it to an end. It is my hope that supporters of the former committee will now come on board and work constructively in this new era for the benefit of the resort and all owners.

### My Aims

I will work closely with our administrators WimPen, and use my influence to ensure we have a well managed and successful resort, I will support owners and the community and strive with WimPen to achieve ongoing improvements. You can see a slide show of many of the improvements that have happened on our website [www.losclaveles.eu/owners](http://www.losclaveles.eu/owners)

Please feel free to contact me, whether with your suggestions or to share your experience. [rogerbarrow@losclaveles.eu](mailto:rogerbarrow@losclaveles.eu)

With very best wishes

## Useful Contacts

### Roger Barrow.

President/Chairman,  
Los Claveles Development  
Owners' Association, Club Los  
Claveles and Timeshare  
Community 1

email:

[rogerbarrow@losclaveles.eu](mailto:rogerbarrow@losclaveles.eu)

web: [losclaveles.eu](http://losclaveles.eu)

### New Club Committee

**Roger Barrow** - Elected Member,  
Club Los Claveles Committee

**Noel Ruddy** - Elected Member,  
Club Los Claveles Committee

**Marilyn Fry** - Elected Member,  
Club Los Claveles Committee

**Ana Martín** - WimPen  
Permanent Member

**Santiago Franklin** - WimPen  
Permanent Member

### Keith Lear

Escritura Owners' representative  
[escritura.rep@losclaveles.eu](mailto:escritura.rep@losclaveles.eu)

### Los Claveles Resort Manager.

Digna Díaz - Manager.  
[direccion.claveles@onahotels.com](mailto:direccion.claveles@onahotels.com)

### Los Claveles Reception.

reception. [claveles@onahotels.com](mailto:claveles@onahotels.com)  
.com 0034 922 794 864

### Rental Enquiries

Reservations  
[reservations.wimpen@onahotels.com](mailto:reservations.wimpen@onahotels.com)  
0034 922 741 415 option 1

### Sales and Escritura Queries

Nichola Daffern  
[nichola.daffern@onahotels.com](mailto:nichola.daffern@onahotels.com)

### Customer Service

Judith Hague  
[owner.wimpen@onahotels.com](mailto:owner.wimpen@onahotels.com)



Keep up-to-date with the latest news, meet and chat with the committee and other owners. You can also enter our annual photo competition. Join the Los Claveles Community Facebook group

 <https://www.facebook.com/groups/losclavelesowners>

# Annual General Meeting 2026

This year we held two separate meetings for the Development Owners' Association and Club Los Claveles. The meeting was held in Tenerife and we were pleased to welcome a number owners who were staying at Los Claveles at that time.

There were over 1800 votes in the room or received by proxy

**A BIG THANK YOU TO THOSE OWNERS WHO ATTENDED THE AGM OR SUBMITTED PROXY VOTES.**

## Here is a brief summary of what we learned at the AGM

- Noel Ruddy replaced Keith Lear as an elected member of the Club Committee. Noel's experience as a lawyer will be a great asset. Keith Lear has stepped down but remains as Escritura Owners Rep. I would like to thank Keith for his invaluable contribution.
- Rentals of blocked weeks have enabled us to recover all of the bad debts for the year. This will help WimPen continue the refurbishment.
- Owners with significant arrears of maintenance fees have now had their ownership rights cancelled, subject to a final 21 day grace period in which to pay for reinstatement.
- We are in the hands of the Town Hall with regard to music in the bar following a complaint from a neighbour. WimPen are in discussion with them to try and resolve the problem. At least one other Ona resort is suffering the same problem.
- All DOA and Club resolution were approved.

## AGM Resort Report

Here are photos WimPen showed us at the AGM with some of the resort team and improvements.



Margarita and her housekeeping team work hard to keep your villas in top shape.



The refurbished living room with new 50" smart TV

The maintenance team keep the swimming pool clean and look after repairs and maintenance to keep your villas in tip-top condition.



Our external gardening company, Tudors, takes care of the gardens four days a week. The gardens are currently looking spectacular.



This year, the bedrooms in 17 two-bedroom villas were fully refurbished, including the renewal of bedside tables, dressing tables with mirrors, chairs, lamps, curtains, and soft furnishings,



New sun beds were placed in Villas 31, 33, 38, 40, 42, 48, 52 and 71, and new terrace tables and chairs were installed in Villas 61 to 69 and 71.



**Bar Restaurant** Stacey and her team continue giving good service with a smile. Very good comments are being received about the food, and service. Her team continues to deliver a friendly and attentive service, consistently welcoming

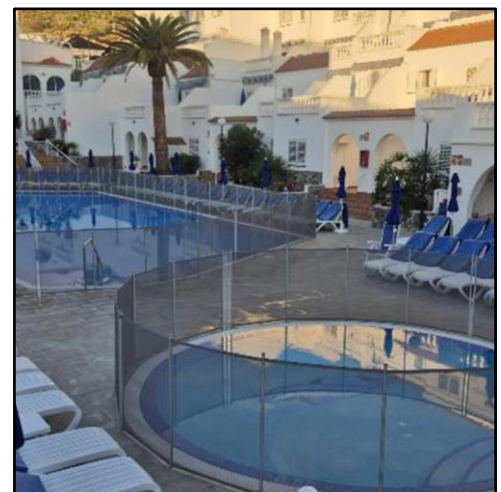
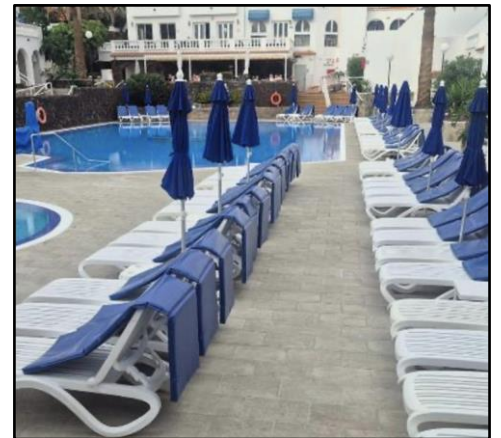
guests with a smile. We have received very positive feedback regarding the quality of the food and the level of service, and the overall entertainment offered.

We now have new furniture in the terrace bar and although the restaurant was not able to open every day for a period due to long-term staff sick leave,

As soon as the staff member returned from sick leave, the restaurant resumed its regular opening schedule and is now open Monday to Friday from 18:00 to 22:00, Sunday from 13:00 to 17:00, and remains closed on Saturdays



New "Churchill" crockery was purchased for 21 Villas This remains part of an ongoing renewal program.



Fixed sunshades were removed due to the difficulty of replacing the palm leaves and six additional parasols have been provided.

Following a health and safety inspection, new safety barriers have been installed for use overnight.

## Notes and News

### Emergencies

The emergency number in Tenerife is 112. In case of any emergency, please contact Reception during opening hours. After Reception is closed, please contact the night controller by pressing the assistance button on the wall outside Reception.

### Maintaining your Villa

Villas are regularly inspected, Your villa is your home, so please if you find any deficiencies in your apartment, please report it to reception. Maintenance will always come promptly to fix the problem. This helps ensure villas are kept in best possible condition for the next guest.

### Lifeguard

We have been receiving some very positive feedback about Elvis

Lifeguard hours are from 9.00h till 18.00h in wintertime and from 9.00h till 20.00 in summertime

### Paying your Maintenance

Maintenance payments must be made to the Los Claveles Community Account. (Comunidad Propietarios Los Claveles).

Failure to pay the correct account will prevent your use of the resort and disable your ability to vote at future general meetings and may lead to cancellation of your ownership rights. You can pay online at [www.wimpen.net](http://www.wimpen.net)

### Airport Delays

Please be aware that since the introduction of the European EES (Entrance and Exit) system, there have been significant delays at the airport. This has been a particular problem for homebound passengers, with some even missing their flight.

Hopefully, by the time you read this some of these problems may have been resolved. In the meantime, it is best to arrive 3 hours before your flight and wait for your check in desk to open.

### Check in Online

An email is now sent to owners and rental guests including a link to complete the online check-in prior to arrival.

### Renting Extra weeks

Many owners rent extra days or weeks for which they pay the commercial rental price with a 20% discount.

Purchasing extra weeks offers much better value, which can always be offered for let through our successful letting scheme. Check the resale list displayed outside reception or download at

<http://www.losclaveles.eu/owners/resales.html>.

### Beware extra week 53 in April

There are 52 weeks and one day in a normal year, so every few years there is an extra week (53) to enable the weekly program to catch up.

This is happening in 2026 and timeshare weeks after April are one week later than usual. (see date coloured RED). Make sure you book your flight on the correct week.

2026						2027					
WEEK	DATE	WEEK	WEEK	DATE	WEEK	DATE	WEEK	WEEK	DATE		
		53	24-Apr-26	35	28-Aug-26			35	27-Aug-27		
1	26-Dec-25	18	01-May-26	36	04-Sep-26	1	01-Jan-27	18	30-Apr-27	36	03-Sep-27
2	02-Jan-26	19	08-May-26	37	11-Sep-26	2	08-Jan-27	19	07-May-27	37	10-Sep-27
3	09-Jan-26	20	15-May-26	38	18-Sep-26	3	15-Jan-27	20	14-May-27	38	17-Sep-27
4	16-Jan-26	21	22-May-26	39	25-Sep-26	4	22-Jan-27	21	21-May-27	39	24-Sep-27
5	23-Jan-26	22	29-May-26	40	02-Oct-26	5	29-Jan-27	22	28-May-27	40	01-Oct-27
6	30-Jan-26	23	05-Jun-26	41	09-Oct-26	6	05-Feb-27	23	04-Jun-27	41	08-Oct-27
7	06-Feb-26	24	12-Jun-26	42	16-Oct-26	7	12-Feb-27	24	11-Jun-27	42	15-Oct-27
8	13-Feb-26	25	19-Jun-26	43	23-Oct-26	8	19-Feb-27	25	18-Jun-27	43	22-Oct-27
9	20-Feb-26	26	26-Jun-26	44	30-Oct-26	9	26-Feb-27	26	25-Jun-27	44	29-Oct-27
10	27-Feb-26	27	03-Jul-26	45	06-Nov-26	10	05-Mar-27	27	02-Jul-27	45	05-Nov-27
11	06-Mar-26	28	10-Jul-26	46	13-Nov-26	11	12-Mar-27	28	09-Jul-27	46	12-Nov-27
12	13-Mar-26	29	17-Jul-26	47	20-Nov-26	12	19-Mar-27	29	16-Jul-27	47	19-Nov-27
13	20-Mar-26	30	24-Jul-26	48	27-Nov-26	13	26-Mar-27	30	23-Jul-27	48	26-Nov-27
14	27-Mar-26	31	31-Jul-26	49	04-Dec-26	14	02-Apr-27	31	30-Jul-27	49	03-Dec-27
15	03-Apr-26	32	07-Aug-26	50	11-Dec-26	15	09-Apr-27	32	06-Aug-27	50	10-Dec-27
16	10-Apr-26	33	14-Aug-26	51	18-Dec-26	16	16-Apr-27	33	13-Aug-27	51	17-Dec-27
17	17-Apr-26	34	21-Aug-26	52	25-Dec-26	17	23-Apr-27	34	20-Aug-27	52	24-Dec-27
wk 18 closed for maintenance		extra week 53 closedown		wk 19 closed for maintenance				wk 18 closed for maintenance		wk 19 closed for maintenance	