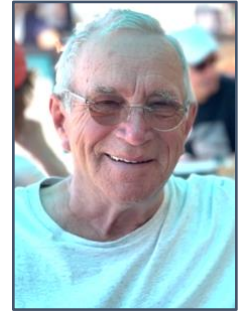




# From the President NEWS BULLETIN

Issue No 2 | March 2022



## My Visit to Los Claveles

It was with great pleasure that I was able to visit Los Claveles again after an enforced absence due to Covid.

The resort is looking simply wonderful, the new pool is inviting, the grounds and gardens colourful and well maintained, and the villas immaculately clean and well equipped. I received very positive feedback from the owners I met while I was there.

I enjoyed the entertainment in the pool bar, along with many other owners, where I relished delicious food, and exceptional service. A new chef has been recruited and the restaurant is now open Monday to Saturday.

## The Villas

Although well maintained and immaculately clean, the furnishings are old and tired, so I discussed plans for upgrades with WimPen who intend to put forward proposals for refurbishment at some stage in the future.

Rentals are going well, and refurbishment will be financed from the rental income. However, these improvements will need to be approved by all owners, so the proposals will be circulated in due course for you to decide.

Rental income from empty villas is vital for our financial health, so improvements, while providing owners with a much nicer and more comfortable environment, will also make a big difference to the attraction for rental clients. When the proposals are eventually presented, I hope you will approve. If you haven't already seen the show villa, please take a look on your next visit.

## The Dispute between Club committee, WimPen and the DOA

For seven years this totally unnecessary and futile dispute has brought upset, division, and unnecessary cost to the resort and to Owners. I know that many of you are confused by the different views sent out from each side,

Following changes to the DOA Statutes, the DOA have control of Los Claveles with joint membership for club members and Escritura owners, unified accounts, collection of fees, employment of staff and the servicing of villas and common areas, as has always been the case.

WimPen are our legally contracted administrators. WimPen and the DOA are here to stay.

I repeat my offer to Mr Fletcher, come and work in a cooperative relationship with the DOA, me and our administrators, let's bring this dispute to an end and work together for the benefit of all.

## Mr Fletcher says it is "Beyond Belief".

In his response to Sr Castro, WimPen's managing Director, Mr Fletcher exclaims Sr Castro's letter is "Beyond Belief"!

Yes, Mr Castro's letter was long and detailed, but it had to be, the issues are complex, but owners need to understand the truth, not the misinformation published by Mr Fletcher and the Club committee.

The only thing that is 'Beyond Belief' is the notion that Mr Fletcher and his Club committee will take over and manage Los Claveles in the future.

## THAT WILL NEVER HAPPEN!

With best wishes to all owners

President, Los Claveles Development Owners' Association

24th March 2022