



## What a Difficult Year

**Who would have thought in March 2020 when we experienced our first lockdown, that we would be in a similar position now, in Summer 2021. I hope you have all been keeping healthy and safe.**

Many owners have lost their much valued holidays, travelling has presented a real challenge for the few that have managed to make the trip with constant changes in the regulations and testing requirements.

### Maintenance fees

Hopefully the burden was eased somewhat by my negotiation for a 50% discount for owners who could not occupy. The discount scheme was due to end at week 11, but I have now agreed with WimPen that the discount will continue at a rate of 30% from week 12 until travel restrictions end. I hope this will help.

### Travel requirements

I hesitate to advise on the current travel requirements as they are constantly changing. At present fully vaccinated visitors can enter Tenerife without a test, but as the country is in the Amber Zone, a series of tests are required for return to UK.

If you are planning to travel I recommend you seek advice from reception, from your airline and the Gov.uk travel advice website.

Best Wishes

*Roger*

## AGM

Unfortunately, for the second year it has not been possible to arrange our AGM in May due to the pandemic.

Hopefully things are slowly getting back to normal and I am hopeful we can arrange it for later in the year when The restrictions are lifted to enable every owners to attend the AGM.

When we can arrange it, I will be offering myself for re-election as your president so that I can continue my efforts to support owners and ensure WimPen continue to make improvements to the resort

# Are you confused?

## The WimPen/Club Dispute continues



The result of the Arbitration, which found very clearly in WimPen's favour, has now been issued by Sr Castro. There were a series of letters from WimPen and opposing arguments from the Club Chairman, so it is no wonder if you are confused.

Although it may seem a daunting task to read the 80 page Part Award circulated by Snr Castro, it is clearly understandable and well-reasoned. It highlights the Chairman's continuing deceit in quoting statements out of context.

The Chairman's clear intention was to discredit Snr Castro's statement and to imply that the Arbitrator had found that the allocation of their Membership Certificates was unlawful and invalid. This is untrue. An analysis produced by a club member, clearly shows the duplicity of the club chairman. It is published on the DOA website at [www.losclaveles.eu/duplicity](http://www.losclaveles.eu/duplicity). I urge you to read it.

*As you will see, Snr Castro's statement is entirely correct.*

## Call for a Club Special General Meeting

A number of owners holding 2200 weeks, more than 50% of the ownership, have formally requested a Special General Meeting to bring the dispute to an end. Such a meeting,

independently chaired, with voting independently verified, is really the only way the dispute can be resolved.

It is surprising that Mr. Fletcher claims that he will not convene the requested SGM because he does not have the database, when he has already convened three AGMs and two SGMs without the database.

This is more than curious as when it was in his interest to convene, he did so and now that an SGM is being proposed from the owners to vote a new committee and President, he alleges the lack of a database.

Anyway, He doesn't need it, all owners requesting an SGM have been verified by the Trustees.

Why would the chairman refuse if he is confident of his support?

### Amnesty

I am very sorry to owners who find themselves affected by this dispute, many owners who have been paying fees to the club have found they cannot use their weeks and are in debt to the Community.

I am in discussion with WimPen to see if there is a way they hold debts in abeyance and offer an amnesty to allow those owners willing to pay the community this year to enjoy their holidays again, Nothing confirmed yet, I will let you know the outcome of my discussions.

Please let me know if you are interested in taking advantage of an amnesty.

Fortunately, the Club are not in control of the DOA, so Escritura owners are not currently affected by the dispute.

# Bar Claveles continues to Thrive In spite of lockdown

Dear Owners of Claveles,

Although it's been a difficult year due to covid 19, and government lockdown restrictions we are now in a position to offer a more relaxed, safer and exciting environment.

We have a new exciting menu on offer at the pool bar along with daily specials such as 'GBK' Gourmet Burger Kitchen on Wednesdays, Fish Friday and Sunday Roast Dinners which a choice of 5 meats and veggie option. We have live music on these days at present and offer the ever popular happy hours on drinks everyday from 16:00 till 18:00.

We are currently getting the kitchen ready upstairs which has just had a professional deep clean to meet the current standards and getting ready for when you all come back (hopefully soon) we are looking forward very much to seeing you all it's been too long! Luckily last year we got to meet a lot of you and enjoyed every moment but not everyone was lucky enough to get their weeks in so there is a lot of making up to do and we want to make it a pleasurable experience for you all as possible.

We are waiting patiently for the Green Light from the UK and very excited to welcoming you all back in the near future.

Take Care, Much Love

Stacey and Rob

Bar Claveles

*Find us on Facebook: @BarClaveles*



## Maintenance Fee Discount

If you are unable to travel due to Covid-19 restrictions, you will receive a credit of 30% until week 31 subject to end of restrictions

Please note:

- The discount is NOT shown on your invoice, but is credited to your owner's account a few weeks after your due occupation date.
- Your villa should have been unoccupied.
- You should have paid at least 70% your maintenance by the due date to the Community account managed by WimPen.
- If you pay full maintenance, the credit will remain on your account to use next year.
- No discount is available in the event of late payments and the discount cannot be back dated.
- Owners who pay maintenance fees to Club Los Claveles will not be entitled to the discount.

## Escritura Owners' Representative

After many years representing Escritura owners, Peter Mason has decided, for personal reasons to step aside. He has asked Keith Lear, an Escritura and Club owner, to temporarily act on his behalf until we can hold an AGM.

Keith can be contacted for advice at [escritura.rep@losclaveles.eu](mailto:escritura.rep@losclaveles.eu)

We owe Peter a debt of gratitude for his contribution over the years and I am sure owners will join me in thanking him and wishing him the best for the future.

## Planning your 2022 Holiday?

Here is the weekly timeshare chart, make sure you book your flights on the correct date.

WEEK	DATE	WEEK	DATE	WEEK	DATE
				35	26-Aug-22
1	31-Dec-21	18	29-Apr-22	36	02-Sep-22
2	07-Jan-22	19	06-May-22	37	09-Sep-22
3	14-Jan-22	20	13-May-22	38	16-Sep-22
4	21-Jan-22	21	20-May-22	39	23-Sep-22
5	28-Jan-22	22	27-May-22	40	30-Sep-22
6	04-Feb-22	23	03-Jun-22	41	07-Oct-22
7	11-Feb-22	24	10-Jun-22	42	14-Oct-22
8	18-Feb-22	25	17-Jun-22	43	21-Oct-22
9	25-Feb-22	26	24-Jun-22	44	28-Oct-22
10	04-Mar-22	27	01-Jul-22	45	04-Nov-22
11	11-Mar-22	28	08-Jul-22	46	11-Nov-22
12	18-Mar-22	29	15-Jul-22	47	18-Nov-22
13	25-Mar-22	30	22-Jul-22	48	25-Nov-22
14	01-Apr-22	31	29-Jul-22	49	02-Dec-22
15	08-Apr-22	32	05-Aug-22	50	09-Dec-22
16	15-Apr-22	33	12-Aug-22	51	16-Dec-22
17	22-Apr-22	34	19-Aug-22	52	23-Dec-22
			wk 18 closed for maintenance	wk 19 closed for maintenance	

Keep up to date with news and information from DOA  
[www.losclaveles.eu](http://www.losclaveles.eu)

## Useful Contacts

### Roger Barrow.

President,  
 Los Claveles Development  
 Owners' Association and Time hare  
 Community 1  
 Email: [rogerbarrow@losclaveles.eu](mailto:rogerbarrow@losclaveles.eu)

### Escritura Owners Rep (acting)

Keith Lear  
[Escritura.rep@losclaveles.eu](mailto:Escritura.rep@losclaveles.eu)

### Los Claveles Resort Manager.

José Jimenez- Manager.  
[direccionlosclaveles@wimpen.com](mailto:direccionlosclaveles@wimpen.com)

### Los Claveles Reception.

[claveles@wimpen.com](mailto:claveles@wimpen.com)  
 0034 922 794 864

### Account queries and Passwords.

Montse Navarro  
[mnavarro@wimpen.com](mailto:mnavarro@wimpen.com).

### Rental Enquiries

Sergio Perez, Reservations  
 Manager.  
[reservations@wimpen.com](mailto:reservations@wimpen.com)  
 0034 922 741 415 option 1

### Sales

Nichola Daffern  
[nichola@wimpen.com](mailto:nichola@wimpen.com)

### Maintenance Payments

Maintenance fees should only be paid to the Community Account, managed on our behalf by WimPen

By Visa, Mastercard or Eurocard through the secure website <http://www.wimpen.net>

Or By bank transfer, the bank details for Los Claveles are as follows:

Bank: La Caixa  
 Address: Calle Bulevard-Chajofe, Ed. Valdés Center. Los Cristianos. Arona.38650 Tenerife

Acct.Nº. 2100 9546 7322 0012 4548  
 Acct.Name: Comunidad Propietarios Los Claveles



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 FACEBOOK GROUP**

and meet like-minded owners:  
[facebook.com/groups/LosClavelesDOA/](https://www.facebook.com/groups/LosClavelesDOA/)